

# CASE STUDY



## Customised fleet ticks all the boxes for Pentagon Freight



### CUSTOMER:

Pentagon Freight

### INDUSTRY:

Frieght, Logistics

### LOCATION:

Dartford

## INTRODUCTION

Pentagon Freight Group is a global leader in delivering best-in-class freight forwarding and logistics services to the energy and resource industries. For over 40 years Pentagon has been providing solutions to customers across the globe and continues to grow its reach and reputation.

## SITUATION

To help meet the demands of its customer base, Pentagon has moved one of its UK mechanical handling hubs to a bigger and more suitable warehouse environment in Dartford. Whilst this move ensured an overall increase in productivity and efficiency, appropriate industrial equipment was also required to support the on-site team and help successfully manage workflow.



Pentagon undertook a process of identifying a new equipment supplier that had a proven track record of working with similar sized businesses, experience within the freight industry and the capability to provide customised products to help manage short and long term goals.

## SOLUTION

Following a detailed pre-project evaluation process, Briggs Equipment was chosen as the approved supplier and successfully identified a fleet of new machines that matched Pentagon's requirements.

The new fleet consists of four individually customised trucks, including: 1x Hyster 5.0, which has been fully customised to perform safely and effectively within containers. 1x Hyster 2.0XT, which will be used mainly to transport loads in an outdoor environment. 1x Hyster 2.0XT, that will operate indoors and has been fully fitted with non-marking tyres, and 1x RI.2E, which is an indoor reach truck equipped with a triplex mast and 7000mm fork height.



## ACTION

Each of the four trucks supplied are designed to perform a specific role within Pentagon's operations and as a result can achieve a higher level of accuracy and efficiency during use. Having the capability to meet these specialist requirements and deliver a truly bespoke fleet of machines, is a key part of the Briggs Equipment service.

## RESULT

The new fleet was successfully delivered in 2021 and is already having a positive impact on-site. To help cover the lead time from the initial order to delivery, Briggs were able to supply Pentagon with appropriate equipment from its extensive hire fleet.

**Find out more about how Briggs Equipment  
can help keep your business moving**

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